

## **Mesa Coronado I Inc. Frequently Asked Questions**

### **Who is our management company and how can we contact them?**

Mesa Coronado 1 is professionally managed by Vision Community Management. Vision can be reached Monday through Friday from 9am to 5pm at (480)759-4945 or via email at MesaCoronado1@WeAreVision.com. For an after-hours maintenance emergency, call (480)759-4945 and press "5".

### **When does the Board meet?**

Your Board of Directors meetings are held at Firestation 203 located at 324 S Alma School Road, Mesa with the general session beginning at 6pm. Please contact Vision or log on to [www.wearevision.com](http://www.wearevision.com) for specific meeting details.

### **How does the Association communicate with owners?**

The Association uses several tools to communicate with homeowners. It is the responsibility of every owner to ensure Vision has their correct mailing address, phone number and email address for proper and timely receipt of information and updates.

- Website: Owners may log on to [www.wearevision.com](http://www.wearevision.com) and select Mesa Coronado 1 from the community list to review Association documents, calendar information and other community information.
- Emails: Vision Community Management may send eblasts to homeowners with meeting notices, community event notices and any maintenance notifications for work that is being performed in the community.
- Newsletter: The Board of Directors may choose to send out a newsletter from time to time with community updates and reminders.

### **What are the assessments and how can I pay them?**

Effective January 1, 2020, the monthly assessment is set at \$168.81 for Mesa Coronado 1 and an additional \$5.00 a month for Mesa Rec which is the master association. You should be paying a total of \$173.81 per month. This assessment covers the expenses of running the Association, including landscape maintenance, pool maintenance, roof maintenance, painting and stucco maintenance, asphalt, administrative costs, insurance coverage and utilities (excluding water) and taxes. There are several convenient options for paying your assessment.

- Mail: You may mail a check or money order made out to Mesa Coronado 1 to:  
Mesa Coronado 1 Inc.  
c/o Vision Community Management  
P.O. Box 60516  
Phoenix, AZ 85082
- Auto-Debit: You may sign up for direct debit from a checking account by completing and returning the direct debit form found on the community website.
- Credit Card: You may log on to the community website to make a credit card payment. There may be fees associated with this payment method.

### **Can I leave my large trash items at the dumpsters?**

No furniture, mattress, appliances, or other large items are allowed to be put into or next to the dumpster. The Association's garbage vendor will not service the community if there are large items in the dumpsters and they will not haul away large items left around the dumpsters. Residents caught putting any of those items in or next to the dumpsters will be billed back the cost to have them removed. Homeowners spent over \$600 to have large items hauled away from the dumpster area. If you see someone dumping large items by the dumpsters, please note their unit number and report it to Vision Community Management.

If you have boxes that you need to throw away, please break them down and if they'll fit, put them in the recycle containers.

### **What do I do if I receive a violation notice?**

If you receive a violation notice and you have questions, or if you feel the violation was issued in error, contact Vision Community Management as soon as possible. Vision can provide details about the violation, and can work to correct any errors that may have been made in issuing the notice.

If you receive a violation notice and your property was in violation, you have fourteen (14) days to correct the issue or to request an extension from Vision Community Management. If the violation is not repaired within 14 days, or if you do not contact Vision, you may be subject to additional notices and fines. If you are a tenant, you will need to contact your landlord.

### **How can I purchase a pool gate key?**

To purchase a pool gate key, please contact Vision Community Management and speak with the Community Administrator. Pool gate keys are available for purchase with a check or money order made out to Mesa Coronado 1 for \$20 each. If you are a tenant you will need to contact your landlord to get a pool key.

### **Where can I get a copy of the CC&R's, Bylaws, Financials or any other Association document?**

All documents are available on the community website. If there is a document that you need that is not on the website, please contact Vision Community Management.

### **What is the parking policy?**

A new parking policy went into effect on October 1, 2018. The following information highlights some of the information from the policy, but please refer to the Parking Policy under Governing Documents on the website for the full policy. Important, vehicles in violation of the parking policy will be removed from the Community without notice and at the sole cost and expense of the owner of the vehicle.

Any car parked in Mesa Coronado I whether covered or uncovered must be registered and requires a parking permit be visible hanging from the rearview mirror. If you do not have a permit, please contact Vision Management.

If a resident finds an unknown car in their covered parking space, they can contact Vision Community Management to have the vehicle towed.