



Bulk Trash is Changing!

A new, appointment-based collection system for bulk trash items will be replacing the current quarterly collection program on **September 30, 2024**. Here's what you need to know.

- Customers will use an online portal to select a bulk trash collection date available for their address (check back here for a link to the portal in late August).
- Once a pickup is scheduled, customers can place bulk items at the edge of their property no sooner than 7 days before their scheduled date.
- All customers will be allowed up to 4 bulk trash collections per year.
- Bulk trash piles should be no more than 10 cubic yards (approx. 17 ft. X 4 ft. X 4 ft.)
- The new program will do away with bulk trash collection in alleys.
- Placement guidelines and acceptable/prohibited items remain unchanged.
- All bulk trash collection on or after September 30, 2024 should be scheduled online.
- Read more about the benefits of the program [here](#).



About Bulk Trash Services

Bulk trash consists of materials that are too large and must not be placed in the garbage or recycling container. Materials such as furniture, small appliances, toilets and large amounts of vegetation are often considered bulk trash. Bulk trash is currently collected from city-served residences four times each year. There are specific guidelines that must be followed or we cannot collect bulk trash from your property. Please read the Dos and Don'ts on this page.

Please be aware that the weeks of bulk trash placement and collection can invite possible illegal dumping. It is important to stay vigilant and report any kind of suspicious activity to the police or the Public Works Department.

For the current schedules:

[Interactive Collection Schedule](#)

[2024 Bulk Trash Collection Schedule](#)

Bulk Trash Placement

City ordinance allows nine days prior to the scheduled collection week to place bulk trash out for collection. It is a violation of city ordinance to place trash out before the listed "Placement Begins On" date. Please separate your green organics bulk from the bulky trash.

- Bulk trash must be placed out by 6 a.m. on the "Collection Begins Week Of" date.
- If you have curbside collection of trash containers, place your bulk trash on the **edge of your property**, parallel to the street or curb and at least 5 feet away from any fixed objects (see illustration "Curbside placement" below).
- Bulk trash crews will only pick up piles placed close to the edge of your property. Crews can only reach up to 5 feet on your property.
- If you have alley collection of large black trash containers, place pile in the alley along your property line only. Avoid touching wall and/or blocking alley access. See illustration "Alley placement" below.
- Do not place piles on water meters or next to fixed objects or parked vehicles.

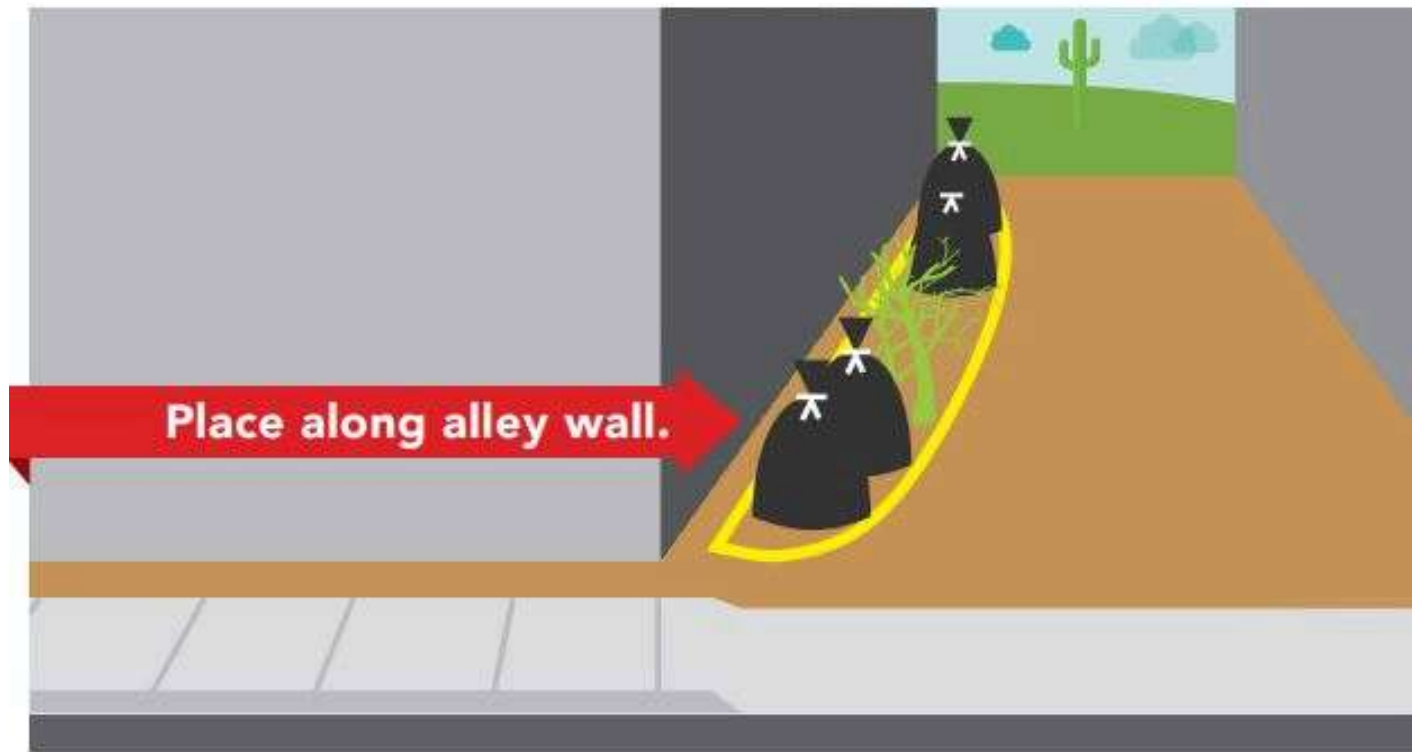
Curbside placement



Place on the edge of your property.

Do not place piles on top of water meters.

Alley placement



Do:

- Follow the dates for bulk trash placement
- Sweep or rake area after collection, if necessary
- Securely bag and tie all grass, leaves, weeds, twigs and hedge clippings before placing out for bulk trash
- Cut tree trimmings down to less than 12" in diameter and 4' in length

Don't Include:

- More than 20 cubic yards per residence which is similar to the size of a SUV
- Loose debris and litter, and any ordinary household trash
- Loose grass, leaves, weeds, twigs and hedge clippings
- Household hazardous waste (HHW), such as antifreeze, pool chemicals, oil, batteries and paint
- Community piles – avoid combining piles from multiple households. Bulk trash crews will only collect debris from one property at a time.
- Materials placed in the Bagster bags
- Materials such as bricks, concrete, dirt, rocks, asphalt and roofing shingles/tiles

- Construction or demolition materials in excess of 25 pounds or over four feet long
- Metal or car parts in excess of 20 pounds or over four feet long
- Tires, any shape or size
- Glass such as windows, shower doors, patio doors, mirrors, fluorescent tubes, etc.
- Tree trunks or stumps longer than 4 feet and bigger than 12 inches in diameter
- Large appliances that use refrigerants such as freezers, refrigerators and air conditioners. For appliance recycling options, visit the

[Appliance Recycling page.](#)

Illegal dumping

Illegal dumping – also known as “midnight dumping” and “open dumping” is the dumping of trash without legal permission at another location. This includes dumping yard waste, appliances, tires and other garbage in alleys, dumpsters, vacant lots and open desert locations.

If illegal dumping is in progress, call:

- Police Department at 9-1-1 (emergencies)
- Crime Stop at 602-262-6151 (non-emergencies)
- Otherwise, contact Public Works at 602-262-6251.

All Information is confidential.

Contact Us

Public Works Department

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PUBLIC WORKS (TRASH AND RECYCLING)



Public Works Announces Switch to Appointment-Based Bulk Trash Collection

MAY 15, 2024 10:15 AM

The City of Phoenix is changing the way bulk trash is collected. At City Council's Transportation, Infrastructure, and Planning (TIP) Subcommittee meeting on May 15, the Appointment-Based Bulk Trash system was presented. The new program will offer residents the ability to schedule their own bulk trash collection, rather than waiting for quarterly bulk trash pickup during the dates assigned to their area. Appointment-based bulk trash collection begins on September 30, 2024.

What's different?

Under the current bulk trash program, Public Works lays out a collection schedule for the entire year for 13 different regions across the city, giving each region four designated collection periods annually. ***The appointment-based system will be replacing quarterly collection beginning on September 30.*** All bulk trash collection on or after that date should be scheduled online.

Customers will have the freedom to schedule bulk trash pickup based on when they need it, rather than according to a citywide calendar. Residents will schedule a pickup date online. The portal will offer available collection dates based on the customer's address. Upon selecting a date, customers will get a

text confirmation and can then begin to place their bulky items at the edge of their property no more than 7 days ahead of their pickup appointment. Customers will be allowed up to 10 cubic yards of trash per collection (approximately 17 ft. X 4 ft. X 4 ft.).

The new program will do away with bulk trash collection in alleys.

What's the same?

Customers are still allowed up to four bulk trash collections each year. [General guidelines](#) on bulk trash placement and permitted/prohibited items will remain the same.

What are the benefits of Bulk Trash by Appointment?

Convenience - The scheduling model will also allow residents flexibility and convenience according to their own needs. For example, a customer could avoid placing bulk items out during the heat of summer months and schedule appointments only in the winter. Or someone who is slowly cleaning out their garage could schedule all four collections in the same month if they wanted to.

Reduced blight – Because customers may begin putting items on the edge of their property no earlier than seven days before their selected collection day, trash will be left out for a significantly shorter amount of time.

Blackout dates -- The new model will not allow customers to schedule collection on dates surrounding Halloween, Thanksgiving, Christmas, and New Year's Day each year. This will help eliminate unsightly trash piles during times when visitors and trick-or-treaters are out and about.

Streamlined process -- Because Public Works will be able to build collection routes according to scheduled appointments, items won't be sitting outside as long, staff workloads will be more equitable, and equipment operators will spend less time outside during the hottest parts of the day.

Important Dates

Friday, August 30, 2024 – Residents can begin scheduling bulk trash appointments online

Monday, September 30, 2024 – First day of Bulk Trash by Appointment. All collections from this point on should be scheduled online.

For more information on the program, visit the Bulk Trash [homepage](#).

Related Social Media Hashtags and Handles: [#bulktrash](#) [@PHXpublicworks](#) [@talkingtrashphx](#)

Keywords: [bulk trash](#), [garbage collection](#)